## **Simcraft Products Annexure 1**

## WARRANTY

- 1. All Simcraft products carry a full back to factory warranty against manufacturing defects for 12 months from the date of their delivery to the purchaser.
- 2. This warranty is conditional upon use and maintenance in accordance with Simcraft's "Looking after Stainless Steel Products" supplied with the product and see Simcraft's Terms and Conditions clause 5. on www.simcraftproducts.com.au
- 3. Claims under this warranty for any defective product may be made in writing stating:
- the purchaser's name and address;
- the order number and date of purchase of the product;
- the claimed defect; and
- confirmation of use and maintenance in accordance with Simcraft's Guide.
- 4. Where the goods alleged to be defective are installed outside the boundaries of the Perth Metropolitan Area the cost of transport, insurance and travelling shall be the purchaser's responsibility.